

A HRM CASE STUDY

HRM's Office Support business looks here, there and everywhere for PA's who can support executives who need to be here, there and everywhere.

THE CLIENT

Our client is a multinational technology and marketing consulting services provider to online gaming organisations. Based in South Dublin for over four years, the company is expanding rapidly and gaining significant market share.

THE NEED

We were contacted by the company's HR department, they were searching for a Senior EA to support their CEO who was based between Dublin and the US. They had no hesitation in telling us from the start that this would probably be the most challenging role we had ever worked on. This was an understatement.

THE SOLUTION

The CEO was looking for an Executive Assistant who had experience of working for high profile personalities both in Europe and the US. Having worked and placed a number of roles for this organisation, we were aware of the company culture – they had high expectations and wanted the best of the best working for them. Whilst the remuneration package on offer for this role was excellent, the client's expectations were also exceptionally high. To attract the widest, but most appropriate and relevant stream of high level EA's we focussed on advertising through media both here in Ireland and internationally. In total throughout this process we supplied the client with CV's of almost fifty high calibre, professional EA's with international experience. In excess of thirty of the candidates we put forward were interviewed by the client. This certainly was challenging. After five months of extensive searching, we sourced the perfect candidate who, the CEO has since said, exceeded their expectations. Whilst this was an exceptional and challenging project, it has definitely cemented our relationship with our client in a unique way.